



# CapOne™ Return Program

Participating Manufacturers Return Goods Policies

GENCO Pharmaceutical Services  
 6101 North 64th Street  
 Milwaukee, WI 53218  
 414.967.2800 info@gencopharma.com

For your convenience, pharmacies may consolidate the participating manufacturers products into a single shipment, but please issue a separate and exclusive debit memo number for each manufacturer and include with your shipment. Indirect accounts must include wholesaler and DEA# information. For manufacturers requiring a Return Authorization, please indicate the Return Authorization number on the enclosed debit memo.

**GENCO PHARMACEUTICAL SERVICES RESERVES THE RIGHT TO DESTROY ANY NON-PARTICIPATING MANUFACTURER PRODUCTS RETURNED.**

Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Actavis Elizabeth - Formerly Alpha / Actavis Mid Atlantic - Formerly Purepac / Actavis Totowa - Formerly Amide / Actavis South Atlantic - Formerly Abrika	All	Checks - for non-contracted indirect customers Credit - for contracted direct customers Credit will be issued at the lowest direct or indirect price for the last two years.	Partials not accepted from Retailers only (unless customer contract states otherwise). For Retailers: partial products or products with broken seal are not accepted.	Products within 6 months prior to and up to 12 months past expiration.	<ul style="list-style-type: none"> <li>* To acquire authorization for returns with a Debit Memo value @\$5,000.00 or greater, send an email to returns-usa@actavis.com.</li> <li>* Products must be in the original sealed Actavis labeled container.</li> <li>* Credit issued will be the lowest direct or indirect price for the last 2 years.</li> <li>* Credit will not be issued for divested products.</li> <li>* Product manufactured for private label formula not accepted.</li> <li>* Credit will not be issued for returns with a value of less than \$20.00.</li> </ul>
Amedra Pharmaceuticals, LLC	All	Direct - Manufacturer credit Indirect - Manufacturer credit though wholesaler	Exact Count, no credit on partials of ampoules, syringes, tubes or vials.	Product 6 months prior to expiration and up to 12 months past expiration.	Non-returnable items - Private label, repackaged products, altered products, or products not in the original container.
Amgen USA	All Products distributed by Amgen.	Direct – Manufacturer Credit Indirect – Amgen Check	Exact count, unused partials or full pack quantity qualify for credit. Partially filled bottles of tablets are eligible for credit if returned in the original Amgen packaging.	Product 3 months prior to expiration and within 12 months past expiration.	<ul style="list-style-type: none"> <li>* Amgen will not credit for consolidated or batch returns from multiple facilities or customers on one debit memo. Physical returns must be segregated by returning entity and debit memo.</li> <li>* Procrit/Epoetin Alfa returns are the responsibility of Ortho Biotech call 800.321.7388.</li> <li>* Epogen®/Epotin Alfa returns are the responsibility of Amgen 800.282.6436</li> <li>* Enbrel is the only accepted Amgen/Immunex products. Products such as Leukine, Novantrone, Methatrexate, Infergen and Thioplex were divested to other manufacturers.</li> <li>* Amgen Sureclick™ Single Use Prefilled Auto injector must be returned in original Amgen manufacturing packaging and adhere to Amgen's current return policy to receive credit.</li> </ul>

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Apotex Corporation	All All Biologicals-Hepagam are non-returnable. All Refrigerated products are non-returnable. Calcitonin-Salmon Nasal Spray 200 IU/Spray is non-creditable.	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check	Full product quantities ONLY	Product 6 months prior to expiration and within 6 months past expiration.	<ul style="list-style-type: none"> <li>* Products must be in the original, sealed Apotex labeled containers.</li> <li>* Re-packaged items are non-returnable.</li> <li>* All Class II products are non-returnable.</li> <li>* Products missing a label, or lot number and expiration date are not returnable.</li> <li>* Damage, defects or shortages must be reported to the Apotex Corp Customer Service Department: 877.427.6839 / Fax 800.706.5576, within 10 days of receipt of the order for pre-authorization and credit eligibility.</li> </ul>
Apothecon		See Sandoz Inc.			
Astellas	All	Direct - Credit Indirect - Check	All product must be in its original, sealed, unopened package.	6 months prior to expiration and within 12 months past expiration.	<ul style="list-style-type: none"> <li>*Return Authorization required for returns valued at \$5,000 or more. Request for authorization must be faxed to Astellas Customer Operations at 847.317.5973. A copy of the authorization form received from Astellas must accompany the product return. Authorized returns must be received within 30 days of the authorization for credit consideration.</li> <li>*RETURN AUTHORIZATION REQUIRED REGARDLESS OF VALUE on products received with concealed damage and reported within 5 days of receipt to Astellas Customer Operations at 800.888.7704 ext. 3.</li> <li>* RETURN AUTHORIZATION REQUIRED REGARDLESS OF VALUE on product shipped from Astellas in error or damaged in shipment, and reported within 72 hours of receipt to Astellas Customer Operations at 800.888.7704 ext. 3.</li> <li>*Credit will not be issued for product that is not in its original, sealed unopened package, including a package that has been repackaged, marked, disfigured or damaged by water, fire or any other cause.</li> <li>*Discontinued product, will not be credited unless otherwise indicated in an Astellas discontinuation notice document.</li> </ul>

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Azur Pharma / Pharmelle Products	All	Manufacturer Credit	Full units only, no credit issued for partial quantities.	Product in original container and bearing original label. Direct - Product 6 months prior to expiration and within 12 months past expiration. Refrigerated and frozen product is only returnable upon expiration. Indirect - Product at expiration and up to 12 months beyond the expiration date.	<ul style="list-style-type: none"> <li>*Return Authorizations (required for returns of refrigerated and frozen products only) can be requested by calling: GENCO Pharmaceutical Services at 1.800.950.5479.</li> <li>* Product must be in original container bearing the original label.</li> <li>* Product with original label removed or has a broken seal is non-returnable.</li> <li>* Please provide your DEA number.</li> <li>*Returns of Azur products from Wholesalers must include a packing list containing the following information: Direct Account name and address Phone number DEA number List of products, including quantity being returned, lot number, and expiration date of each Wholesaler reference number Reason for return Name and address of facility returning the product</li> <li>*Returns of Azur products from Pharmacies must include a packing list containing the following information: Name and address of Pharmacy Phone number DEA number List of Products, including quantity being returned, lot number, and expiration date of each Name and address of Wholesaler Azur will not accept administrative or handling charges.</li> <li>* Partial returns (less than a full saleable container) will be credited only in those states that have passed legislation requiring the acceptance of partial returns. In these situations only, credit will be issued in accordance with the state legal obligation. Credit will be based on WAC at the time of purchase for the percentage or actual smallest unit of delivery method (pill/capsule) returned.</li> </ul>
Bayer Healthcare Pharmaceuticals	All	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check	Exact Count, no credit on partials of ampoules, syringes, tubes or vials.	Product 3 months prior to expiration and 6 months past expiration. * Nexavar must be expired and returned within 12 months past expiration	<ul style="list-style-type: none"> <li>* Repacks will be accepted only if the original Bayer Healthcare Pharmaceuticals lot number is included on the repackaged label.</li> <li>* Divested products will not be accepted for return.</li> <li>* No Bayer Diagnostics, Consumer Care, Bayer Biological, Kogenate, Baycol, or Imaging products are eligible for reimbursement as part of this program.</li> </ul>

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Bayer Viadur Products	All	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check or Replacement	None	Credit will be given for expired product only, returned within 12 months after expiration.	* To acquire replacement, please call Bayer Customer Service at 800.288.8370, or specify this on your paperwork. * Viadur Kits involved in either an adverse event or a technical complaint may be returnable. Please call Clinical Communications for such complaints at 800.288.8371.
Biogen Idec	All	Manufacturer Credit	No Partial except were where required by state law, expired opened or partial containers are returnable in accordance with such state law.	Product within 3 months prior to expirations and 6 months past expiration.	*To acquire authorization for in-dated products please call 800.456.2255.
Biovail		See Valeant Pharmaceuticals			
Boehringer Ingelheim Pharmaceuticals Inc., (BIPI)	All	Direct - Manufacturer Credit Indirect - Manufacturer Credit	Exact Count	Product 6 months prior to expiration and within 12 months past expiration.	* Merchandise must be in original containers. * Merchandise with labels removed is non-returnable. * Return value will be calculated at the lowest invoiced price over the 12 months prior to the return date of an authorized product. * BIPI will issue credit for products included in authorized DEA destructions. Lot number and expiration dates for destroyed products must be included with the DEA Form 41; all destroyed items without lot numbers and expiration dates will not be credited. * BIPI Customer Service 800.243.0127.
Bradley Pharmaceuticals. Inc., * Kenwood Therapeutics, * Doak Dermatologics, * Bioglan Pharmaceuticals	All	Manufacturer Credit Credit issued through the Wholesaler for third party returns.	Full units only, no credit issued for partial quantities.	Expired product returned in unopened containers up to 6 months past the expiration date. In dated merchandise acceptable 6 months prior to expiration date.	*A listing of all merchandise for return must be included in each shipment detailing, NDC number, quantity, product, description, lot number, and expiration date. *Credit is good for (6) months from the date of issuance. *Returns are subject to a restocking/handling fee (25%) for non-expired/mis-ordered product. *Non-returnable Items: Items, which are opened, have labels of NDC numbers unreadable, the seal broken, or otherwise defaced in any manner. Merchandise not purchased directly from Bradley Pharmaceuticals.

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Cephalon	All	Manufacturer Credit or GENCO Pharmaceutical Services Check	ONLY indirect customers are eligible for partial reimbursement	Direct Product 6 mos. prior to expiration & within 12 months past expiration. Indirect Expired product within 12 months past expiration.	<ul style="list-style-type: none"> <li>* All returns of Trisenox require prior Return Authorization. Please fax request to 414.967.3372 or email cs@gencopharma.com for RA and special shipping instructions.</li> <li>* Trisenox shipments with leaking cartons or broken ampoules should not be returned, unless specifically directed to do so. Instead this product should be disposed of according to locally applicable policies and procedures (directed by hospital, clinic office or governmental jurisdiction)</li> <li>* If a DEA Form 222 is needed, please email or fax the details of the product to be returned along with customer information to GENCO Pharmaceutical Services at 222Requests@gencopharma.com or 414.459.8702.</li> <li>* No reimbursement for Treanda.</li> <li>* No reimbursement for Trisenox with an expiration date on or beyond 12/01/2012.</li> <li>* For Vivitrol returns contact Alkermes @ 800.324.0832.</li> </ul>
CorePharma LLC	All	Direct – Manufacturer Credit Indirect – GENCO Pharmaceutical Services Check	Full units only, no credit issued for partial quantities.	Product 6 months prior to expiration and up to 12 months past expiration.	Non-returnable items - Private label, repackaged products, open or altered products, or products not in the original container.
Crucell Vaccines, Inc.	All	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check	No Credit for Partials	Product 6 months prior to expiration date and within 6 months past expiration date	Vaccines to be returned in its original package, unaltered. Crucell Vaccines Customer Service 800.533.5899
CutisPharma, Inc.	All	Direct - Manufacturer Credit	All product must be in its original, sealed, unopened package.	Product 3 months past expiration.	<ul style="list-style-type: none"> <li>* Products in which any of the kit components primary containers have been opened are Non-Returnable.</li> <li>* Products which have been adulterated in any way are Non-Returnable.</li> <li>* Products with any shelf life remaining are Non-Returnable.</li> <li>* Products in which the lot number and/or expiration date are missing are Non-Returnable.</li> <li>* As of August 1st, 2011 CutisPharma will only credit product returned to GENCO Pharmaceutical Services.</li> <li>* Third party processing and other charges or fees are not reimbursable.</li> <li>* Contact CutisPharma Customer Service at 781.935.8141 for pre-authorization and instructions relating to products shipped in error or damage in transit.</li> </ul>

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
EMD Serono, Inc.	All	Manufacturer Credit	Partial quantities are eligible for credit if returned in the original EMD Serono, Inc. packaging.	Products within 3 months prior to expiration or within 6 months past expiration.	<ul style="list-style-type: none"> <li>* No credit will be issued for shipping or handling costs incurred to return product.</li> <li>* Deductions from invoices should not be taken. Credit invoice issued.</li> <li>* The expiration date is defined as the last day of the month; e.g. 8/01 expiration is fully expired on 8/31/01.</li> <li>* Overstock product or excess stock, please call 888.398.4567.</li> </ul>
Eon		See Sandoz Inc.			
Ethex Corporation	All	Direct - Manufacturer Credit Indirect - Wholesaler Credit or GENCO Pharmaceuticals Services Check	Partial returns will only be accepted from the states of Georgia, North Carolina, and Mississippi. Products must be expired and up to 6 months past the expiration date.	Products that are within 6 months preceding the expiration date and up to 12 months past the expiration date.	<ul style="list-style-type: none"> <li>* All out-dated product (controlled and non-controlled) must be returned to GENCO Pharmaceutical Services in Milwaukee, WI.</li> <li>* Out-dated product must be returned in the original, unopened, sealed container.</li> <li>* Georgia, North Carolina and Mississippi Partials: the product must be expired and up to six months past the expiration date. Separate debit memos by state and returned by must be clearly marked with the name, address, DEA license number and wholesaler account number of the GA, NC or MS pharmacy.</li> <li>* Product sold on a non-returnable basis, export sales and free goods will not be eligible for credit.</li> <li>* Processing fees will not be credited or reimbursed.</li> </ul>
Falcon		See Sandoz Inc.			

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Forest Pharmaceuticals	All	Manufacturer credit or GENCO Pharmaceutical Services check	Partial 1-24% = 0% 25-49% = 25% 50-74% = 50% 75-99% = 75% No partial liquids, powders, solutions, ointments accepted for credit.	Product received within 3 months prior to expiration and within 12 months past expiration.	* The value of the return is based on Forest's selling price prevailing at the time of the return less 10%. * For contracted purchases, Forest will determine the contract price in existence for a contract customer at the time of original purchase to establish the value of the return. Customer must provide lot numbers. * Third Party processing fees are not reimbursable. Credit or reimbursement will not be issued for product destroyed by customers or third parties. *Non-Returnable Items: Products expressly sold on a non-returnable basis. Products returned in other than the original Forest package. Products sold, purchased or distributed illegally. Products involved in a bankruptcy sale. Products sold as part of the sale or the transfer of the business of an account. Products damaged by fire or water.
Genentech (a member of the Roche Family) Genentech/Roche Pharmaceuticals Merged Policy	All	Manufacturer Credit or Replacement	Partially filled vials or broken seal bottles are non-returnable.	Product 2 month prior to expiration and within 6 months past expiration.	* Roche Diagnostics and Biological do not participate in this program, please call 800.428.5076. * Re-packaged, illegally obtained or products received via diverted means are not returnable. * Products sold expressly on a non-returnable basis and products in its original container with a prescription label are not eligible for credit. * Damaged returned goods must contain a Return Authorization which can be obtained from GNE cust svc @ 1.800.551.2231.
Geneva Pharmaceuticals, Inc.		See Sandoz Inc.			
Hollister-Stier	Ana-Kits and Ana-Guards	Manufacturer Credit	In original unopened packages.	Ana-Kits and Ana-Guards 6 months past expiration.	* Prior written authorization required on ALL returns please call 800.992.1120.
ICN Pharmaceuticals, Inc.		See Valeant Pharmaceuticals			
Invamed, Inc.		See Sandoz Inc.			

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Inwood Laboratories Inc.	All	Manufacturer credit or GENCO Pharmaceutical Services check	Partial 1-24% = 0% 25-49% = 25% 50-74% = 50% 75-99% = 75% No partial liquids, powders, solutions, ointments accepted for credit.	Products received within 3 months prior to expiration and within 12 months past expiration.	*Inwood Laboratories Inc. will determine the value of the return based on the original purchase price, less any adjustments. *For contracted purchases, Inwood will determine the contract price in existence for a contract customer at the time of the original purchase to establish the value of the return. Customers must provide lot numbers. *Third Party processing fees are not reimbursable. Credit or reimbursement will not be issued for products destroyed by customer or third parties. *Non-Returnable Items: Products expressly sold on a non-returnable basis. Products returned in other than the original Inwood package. Products sold, purchased or distributed illegally. Products involved in a bankruptcy sale. Products sold as part of the sale or the transfer of the business of an account. Products damaged by fire or water.
Lannett (LCI)	All	Direct-Manufacturer Credit	Full unopened sealed containers ONLY. Partial quantities are eligible for Major Chain Stores ONLY.	Product 6 months prior to expiration and up to 12 months past expiration.	*Full unopened sealed containers that are properly labeled and purchased directly from Lannett. *No prior authorization is required, provide all returns conform to Lannett's Returns Goods Policy. *Private labeled, repackaged product in anything other than original Lannett containers/packaging is not accepted. *Partial credit will be issued to (Chain Store returns) ONLY. *Please call GENCO Pharmaceutical Services at 800.950.5479 for return instructions. *Products not purchased directly from Lannett are not returnable for credit
LEK Pharmaceuticals		See Sandoz Inc.			
Lundbeck Pharmaceutical Services (Formerly Ovation)	All products originally purchased from Lundbeck Pharmaceutical Services (formerly Ovation). *See special instructions for Mustargen.	Manufacturer credit	Full units only, no credit issued for partial quantities.	Product 6 months prior to expiration and within 12 months past expiration. *Except Mustargen	* If a DEA Form 222 is needed, please email or fax the details of the product to be returned along with customer information to GENCO Pharmaceutical Services at 222Requests@gencopharma.com or 414.459.8702. * Mustargen, due to it's 12 month expiration dating, is returnable with less than 4 months remaining on the expiration dating, but not more than 12 months past expiration date.

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Mallinckrodt Pharmaceuticals	All	Direct -Manufacturer Credit Indirect- GENCO Pharmaceutical Services Check	Partial bottles are returnable for destruction only.	Products in original unopened containers within 6 months of expiration or 12 months past expiration.	<ul style="list-style-type: none"> <li>* Only Mallinckrodt Pharmaceuticals' product may be returned to GENCO Pharmaceutical Services. Mallinckrodt Imaging/ Respiratory/Nuclear and Mallinckrodt Baker products will not be accepted by GENCO Pharmaceutical Services</li> <li>* Contact 888.744.1414 to return Mallinckrodt Imaging/Respiratory/Nuclear.</li> <li>* Contact 800.582.2537 or Fax 908.859.9370 to return Mallinckrodt Baker.</li> <li>* Repackaged items are not returnable.</li> <li>* Third Party processing fees are not reimbursable.</li> <li>* Transportation charges, including insurance are to be prepaid by customer except when error is due to Mallinckrodt Pharmaceuticals.</li> <li>* Contact Mallinckrodt Pharmaceuticals Customer Service at 800.325.8888 for instructions relating to product shipped in error or damaged in transit.</li> </ul>
Medimetriks Pharmaceuticals, Inc.	All	Direct - Manufacturer Credit Indirect - Manufacturer Credit through Wholesaler	Partial merchandise is not credited, except from the states of GA, NC and MS.	Products in original unopened containers within 6 months of expiration or 12 months past expiration.	<ul style="list-style-type: none"> <li>* Repackaged merchandise is not creditable</li> <li>* Third Party processing fees are not reimbursable.</li> <li>* Contact Medimetriks Pharmaceuticals Customer Service at 973.882.7512 for instructions relating to product shipped in error or damaged in transit.</li> </ul>
Muro Pharmaceuticals Inc. (OUT OF BUSINESS)	None	None	None	None	Muro no longer accepts returns, OUT OF BUSINESS.

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Novartis Vaccines	All	Direct- Manufacturer Credit	None	RabAvert: Up to 12 months past expiration. Fluvirin: up to 24 months past expiration.	* Prior authorization is required in advance for returns of RabAvert or no credit will be issued. RabAvert returns must be shipped and received within the Allotted (90) days following receipt of the authorization. To obtain A Return Authorization for RabAvert: Mail or fax your written request to Novartis Vaccines and Diagnostics, Inc. Customer Service Department M/S A100-A Attn: RabAvert RGA 4560 Horton Street Emeryville, CA 94608-2916 Phone 800.244.7668 Fax 510.923.3434 * ONLY RABAVERT REQUIRES PRIOR AUTHORIZATION. All requests must list the following: Contact name, phone number, and address of healthcare entity returning product. Name and address of the manufacturer or wholesale distributor from which product was acquired. Date of return, product name, batch number, expiration date, number of doses returned, DEA number, and statement that product is "not for resale"
Novo Nordisk Inc.	All	Direct - Credit to direct account Indirect - Credit through Wholesaler	No credit for partial returns except for Prandin and Activella.	Product 6 months prior to expiration and within 12 months past expiration.	Return quantities for eligible partials will be to the exact pill count for Prandin and prorated to the nearest 20% increment for Activella. Products must be in original containers only for credit to be issued. NovoSeven or any other product specifically sold on a non-returnable basis are not eligible for credit.

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# CapOne™ Return Program

Participating Manufacturers Return Goods Policies

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Perrigo Pharmaceuticals, Inc.	ONLY NDC #'s beginning with 10768, 00414, 45802, 00113 or 70030.	Direct - Credit Memorandum Indirect, with an executed purchase agreement - Perrigo check	Credit will be issued for partials on an actual count of returned units as a percentage of the reimbursement price. If unable to determine an actual count or returned units, credit will be issued for partials as follows: 1-24% = 0% 25-49% = 25% 50-74% = 50% 75-99% = 75%	Product within range of 6 months prior to expiration and up to 12 months past expiration.	<p>*No material will be accepted without a Return Authorization Number. To obtain a RA, email request to rxreturn@perrigo.com along with the following information in an excel spreadsheet; Debit Memo Number, Product Description, NDC Number, Lot Number, Expiration Date, Quantity, Reason for Return, DEA Number (if applicable)</p> <p>*The Return Authorization number must appear on any debit memo requesting credit. Without a Return Authorization Number, returned product will be destroyed and not be eligible for credit.</p> <p>*Product must be returned in original Perrigo packaging.</p> <p>*Product purchased directly from Perrigo, with an executed purchase agreement. If no agreement exists, products are not eligible for return and credit will not be allowed.</p> <p>*A credit memorandum will be issued directly to the purchaser, which may only be exchanged for replacement or new products. The only exception to this rule will be for Purchasers who make no purchases directly from Perrigo (making all purchases through a Wholesaler), in which case a check will be issued to Purchaser.</p> <p>*Non-returnable items:          Products sold or distributed illegally          Products involved in bankruptcy sales          Products damaged by fire, smoke, heat, water or other peril          Products damaged by improper handling, storage or shipping by Purchaser          Products handled or stored contrary to Perrigo's instructions          Products whose packaging has been marked/disfigured in any way          Products that have been marked/disfigured in any way          Transportation charges including insurance are the responsibility of the Purchaser.          Credit will not be issued for returns with a value of less than \$25.</p>
Prasco					See Manufacture website for updated policy - <a href="http://www.prasco.com/default.asp?contentid=140&amp;img=returns.jpg">http://www.prasco.com/default.asp?contentid=140&amp;img=returns.jpg</a>
Prometheus	All	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check	Full units only, no credit issued for partial quantities.	Credit will be given for expired product only, returned within 6 months after expiration.	<p>* Repackaged items are not returnable.</p> <p>* Product that has been discontinued by Prometheus and is 6 months beyond the date of discontinuance.</p>

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Roxane Laboratories, Inc. (RLI)	All	Direct - Manufacturer Credit Indirect - Manufacturer Credit	Exact Count	Product 6 months prior to expiration and within 12 months past expiration.	<ul style="list-style-type: none"> <li>*Merchandise must be in original containers.</li> <li>* Merchandise with labels removed are non-returnable.</li> <li>* Return value will be calculated at the lesser of the account's current price or the lowest purchase price invoiced in the 24 months prior to the return date of an authorized product.</li> <li>* RLI Customer Service 800.520.1631.</li> <li>* RLI will issue credit for products included in authorized DEA destructions. Lot numbers and expiration dates for destroyed products must be included with the DEA Form 41; all destroyed items without lot numbers and expiration dates will not be credited.</li> </ul>
SAB Pharma		See Sandoz Inc.			
Sandoz Inc.	All Sandoz Inc., Geneva, Invamed, Apothecon, SAB-Pharma, Lek, and Eon labeled product distributed by Sandoz Inc.	Direct - Manufacturer Credit Indirect - GENCO Pharmaceutical Services Check	Only full, unopened sealed containers are eligible for reimbursement.	Products that are within 6 months preceding the expiration date and up to 12 months past the expiration date.	<ul style="list-style-type: none"> <li>*Please call GENCO Pharmaceutical Services at 800.950.5479 for return instructions.</li> <li>*For product complaints, please call 800.525.8747.</li> <li>*Sandoz Inc. does not pay fees such as processing charges for returning any products other than recalled product.</li> </ul>
sanofi-aventis U.S LLC	All	Direct - Manufacturer Credit Indirect - Manufacturer Credit via Wholesaler	Credit will be issued for: *Full and partial bottles of tablets/capsules. *Unopened vials of injectables (ampules and syringes) that are in one order unit or less than one order unit. *Unopened, full order units of tubes or jars of creams/ointments.	Product 6 months prior to expiration and within 12 months past expiration.	<ul style="list-style-type: none"> <li>* Credit will not be issued for product purchased outside the United States.</li> <li>* No sanofi-aventis pasteur products are eligible as a part of this program.</li> <li>* Credit will not be issued for repackaged product.</li> <li>* Credit will not be issued for product with labels removed.</li> <li>* Credit for expired product returns will not be issued unless returning customer facility details such as Name, Address, City, State, Zip Code, DEA #, and Product Detail, as well as Wholesaler information is received.</li> <li>* For customers returning product through other third party processors, credit will not be issued if the processor does not provide the required returning customer facility details documented above.</li> <li>* Credit for expired product returns will not be issued for consolidated debit memos (Consolidated debit memos are defined as one debit that includes returned product from multiple non-affiliated customers).</li> <li>* For expired returns in excess of \$250,000, customer is required to obtain a Return Authorization prior to returning product to GENCO. To Obtain RA, contact sanofi-aventis at 800.372.6634.</li> </ul>

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Ther-RX Corporation	All No Credit will be issued for Full or Partial injectibles	Direct - Manufacturer Credit Indirect - Wholesaler Credit or GENCO Pharmaceuticals Services Check	Exact Count, no credit on partial liquids, lotions, gels, or injectibles unless required by law.	Products that are within 6 months preceding the expiration date and up to 12 months past the expiration date.	* Out-dated product must be returned in the original, unopened, sealed container. * Georgia, North Carolina and Mississippi Partials: the product must be expired and up to six months past the expiration date. Separate debit memos by state and returned by must be clearly marked with the name, address, DEA license number and wholesaler account number of the GA, NC or MS pharmacy. * Product sold on a non-returnable basis, export sales and free goods will not be eligible for credit. * Processing fees will not be credited or reimbursed.
UDL Laboratories	All products from Direct Accounts Only	Manufacturer Credit	None	Unopened packages 6 months prior to expiration and within 12 months past expiration.	Direct accounts Only Indirect customers please call 800.321.7388.
Valeant Pharmaceuticals International	All	Manufacturer Credit or GENCO Pharmaceutical Services Check	No credit for partials.	Full unopened product 6 mos. prior to expiration and 12 mos. past expiration. Unopened Virazole, 3 months prior to expiration and 12 months past expiration.	* If a DEA Form 222 is needed, please email or fax the details of the product to be returned along with customer information to GENCO Pharmaceutical Services at 222Requests@gencopharma.com or 414.459.8702. No credit will be given for direct return of these products.

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Manufacturer	Products	Reimbursement Method	Partial Policy	Dating Policy	Special Instructions
Winthrop U.S., A Business of sanofi-aventis U.S.	All	Direct - Manufacturer Credit Indirect - Manufacturer Credit via Wholesaler	Credit will be issued for: *Full and partial bottles of tablets/capsules. *Unopened vials of injectables (ampules and syringes) that are in one order unit. *Unopened, full order units of tubes, jars or creams/ointments. Credit will not be issued for: *Product with one or more components removed.	Product 6 months prior to expiration and within 12 months past expiration.	*Credit will not be issued for product purchased outside of the United States or territories. *Credit will not be issued for repackaged product. *Credit will not be issued for product with labels removed. *Credit for expired product returns will not be issued unless returning customer facility details such as Name, Address, City, State, Zip Code, DEA#, and Product Detail, as well as Wholesaler information, is received. *For customers returning product through other third party processors, credit will not be issued if the processor does not provide the required returning customer facility details documented above. *Credit for expired product returns will not be issued for consolidated debit memos (consolidated debit memos are defined as one debit memo that includes returned product from multiple non-affiliated customers). *For expired returned in excess of \$250,000, customer is required to obtain a Return Authorization prior to returning products to GENCO. To obtain the Return Authorization, please contact customer service at 1-800-362-7466.
Xcel Pharmaceuticals		See Valeant Pharmaceuticals			

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